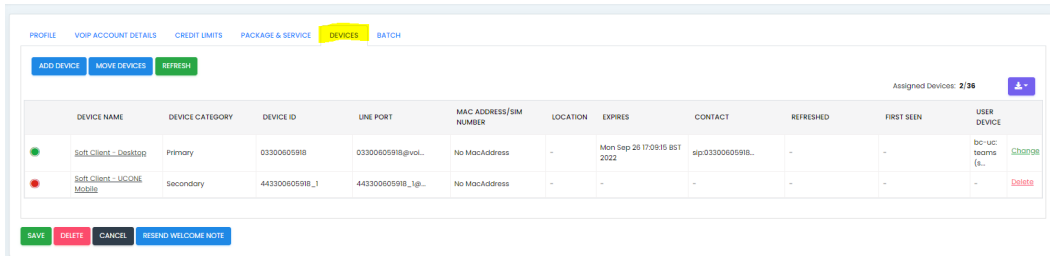


Changing a device

November 2022

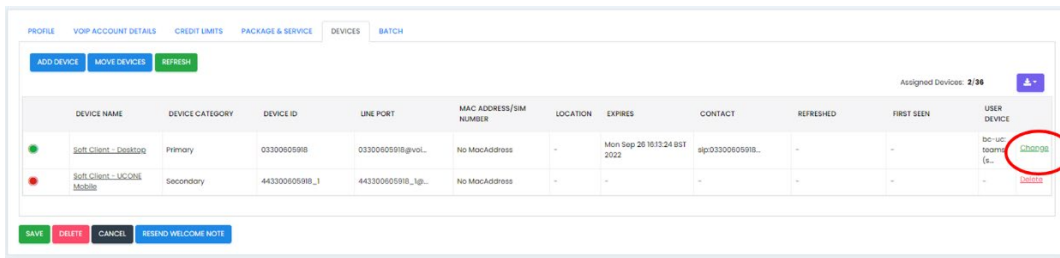
Changing a device

To change a device, navigate to the user and select the **Devices** menu

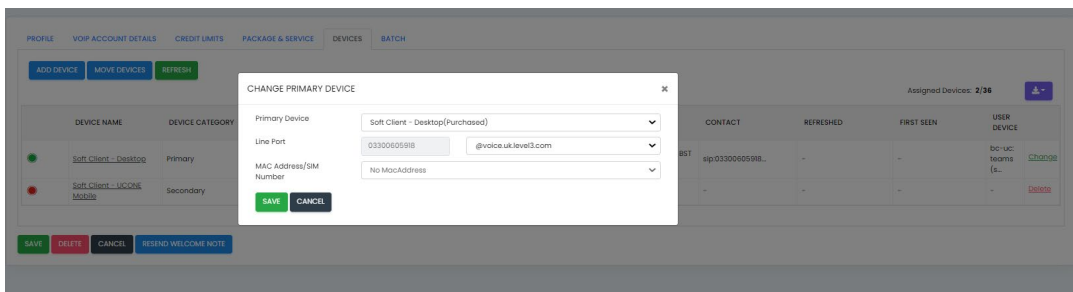


Changing a device can only be made to the primary device, should a secondary device require a change this should be removed by selecting the **'Delete'** button and re-provided through the **'Add Device'** button.

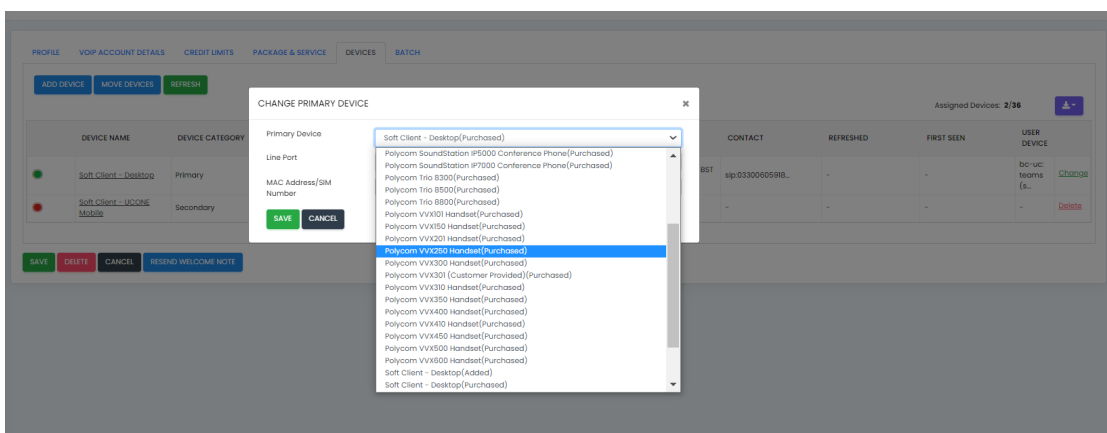
To change the Primary Device, Select the **Change** button



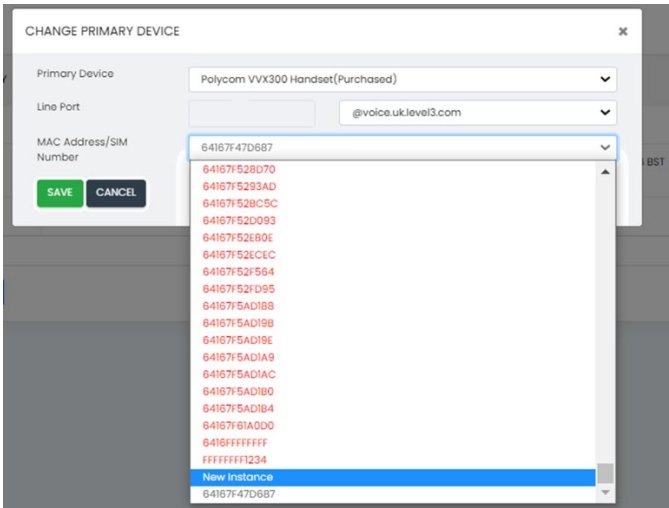
This will present the change device screen



If the device type is required to be changed, select the new device type from the Primary Device dropdown, as shown below



If only the MAC address is required to be changed then select the MAC address from the drop down or select '**New Instance**' and enter the required MAC address



DO NOT CHANGE THE LINE PORT INFORMATION!

Check the information is correct and select "**Save**".

The device should now be changed.